



Information on Interpreter/Translation Services

The Translating and Interpreting Service (TIS National) is an interpreting service provided by the Department of Home Affairs for people who do not speak English and for agencies and businesses that need to communicate with their non-English speaking participants.

TIS National has:

- more than 50 years' experience in language services
- access to more than 3000 contracted Interpreters across Australia
- access to Interpreters speaking more than 160 languages

They provide:

- Immediate phone interpreting
- ATIS automated voice-prompted immediate phone interpreting
- Pre-booked phone interpreting
- On-site interpreting
- Illegal Maritime Arrival (IMA) interpreting
- The TIS National immediate phone interpreting service is available 24 hours a day, every day of the year for the cost of a local call for any person or organisation in Australia who needs an interpreter

Access and equity reflects the principle that all Australians should be able to access government programs and services equitably, regardless of their cultural, linguistic or religious backgrounds. Find out how TIS National supports the Australian government's Access and Equity policy, by visiting <https://www.tisnational.gov.au/about-TIS-national/multicultural-access-and-equity.aspx>

Contact options:

Immediate phone interpreting

24 hours, every day of the year

Phone: 131 450 (within Australia)

Phone: +613 9268 8332 (outside Australia)

ATIS phone interpreting

24 hours, every day of the year

Phone: 1800 131 450

Pre-booked phone interpreter bookings

Existing booking enquiries

Phone: 1300 655 081

Email: tis.prebook@homeaffairs.gov.au